

FallSafety Demo Script

FallSafety demos best if you have **2 phones** and a FallSafety Service subscription (a free trial is ok as long as it hasn't expired). Both phones can be iPhones for the demo or you can have one iPhone and a different phone. **The iPhone must have one of the FallSafety apps downloaded, installed, and setup. The demo app can be [FallSafety Pro](#), [LoneWorker Pro](#), or [WorkerSafety Pro](#).** Note: We recommend WorkerSafety Pro since it is the most robust solution.

Note: Before the demo, be sure to setup emergency contact information on the iPhone that includes the phone number for voice and text messages for the second phone.

1. On the iPhone, show FallSafety actively monitoring by tilting the phone back and forth and showing the **“fall guy”** animation.
2. **Gently toss** the iPhone onto a soft surface or arc toss it into a soft surface. This demonstrates fall detection and shows the countdown alarm. Note: *FallSafety detects many kinds of falls and impacts. If a toss isn't convenient you may use the “Test the App” menu item to simulate a fall or “Send for Help”.*
3. Mention that the **countdown alarm** duration is **configurable** and the default is 45 seconds in order to give people wearing gloves enough time to get them off in case of a false alarm. The countdown starts silently with vibration for the first $\frac{1}{3}$ of the countdown time. Note: We find setting the countdown time (ahead of time) to 15 or 30 seconds works best for a demo.
4. Mention that you can **tap if you are ok** to dismiss a false alarm or if help isn't needed.
5. Let the countdown alarm go to 0 and then mention that a **loud siren sounds in order to let people nearby know** that there is a need for help. Note: *Silence the alarm at this point to continue the demo but do not send an all-clear yet.*
6. Mention that **voice** messages, **text** messages, and **emails** are **sent out immediately**.
7. At this point, the **second phone should ring** because it has been setup to be an emergency contact.
8. **Answer the second phone and say hello.** This lets the automated system know that a person answered the phone (and not voice mail).
9. Put the **second phone on speaker** and let people hear the voice message.
10. Stay on the line and show how the second phone is **automatically connected** with the iPhone of the person who fell.